



Security Routes

A practical Ontouch module for planning, running and proving that security patrol routes are completed correctly.



QR / NFC



GPS proof



Live status



Reports



Live ops room dashboard

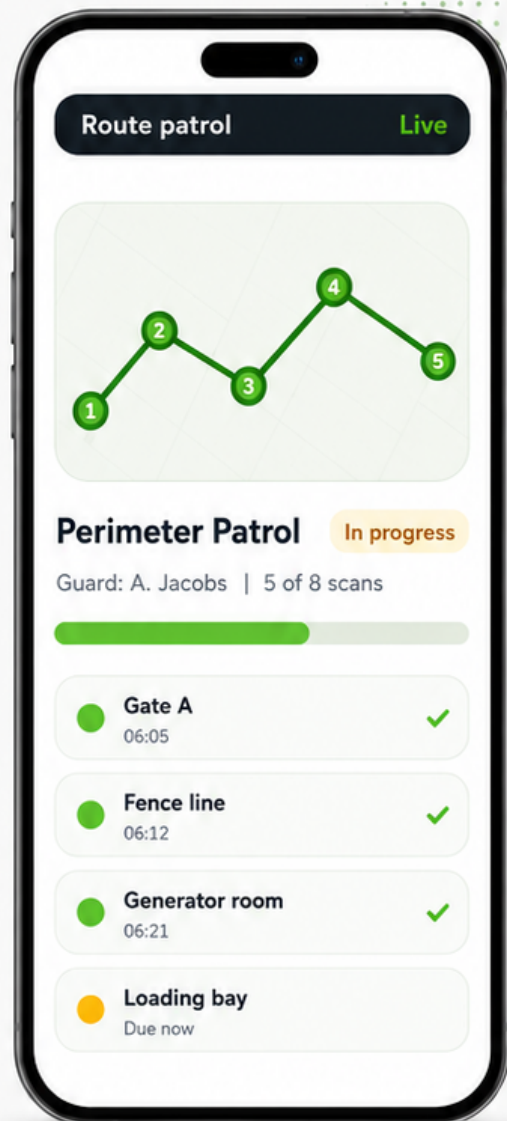
Today: security route patrols

Each card shows the route, guard or team, expected patrol window and scan progress.

06:00 **Perimeter Patrol** 8 / 8 **Completed**
A. Jacobs

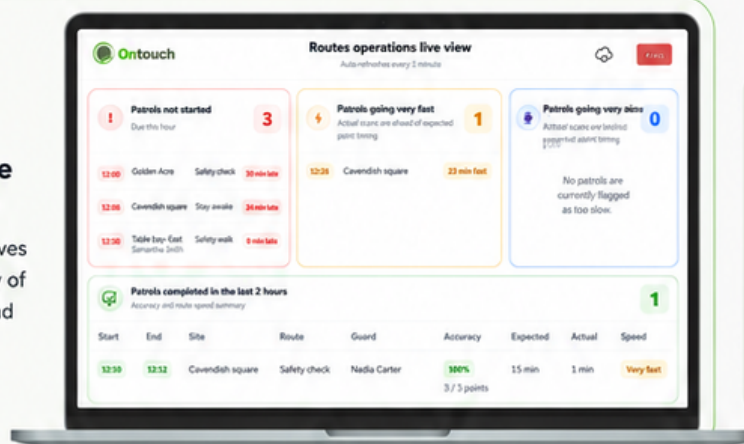
08:30 **Mall Interior** 5 / 6 **In progress**
Team B - 2 guards

12:00 **Parking Route** 0 / 5 **Not started**
Samantha Smith



Monitor in real time from the ops room

Live ops room dashboard gives managers real-time visibility of active patrols, exceptions and team performance.



Proof you can trust

Every scan is time- and location-stamped to deliver verifiable proof and exception-based reporting.



If it is not tracked, it did not happen.

Ontouch helps turn patrol activity into visible proof, clear exceptions and client-ready reports.

How Security Routes works

The module turns routine patrols into a simple, visible workflow: set the route, schedule the patrol, scan checkpoints, and keep proof for reporting.

1 Set up the route

Choose the site, create the route, add patrol points and define the expected scan sequence.

2 Create the schedule

Set patrol start and end windows, repeated runs, route duration and overnight patrols where needed.

3 Start from the app

Guards open the route on site, start the patrol and follow the planned checkpoints.

4 Scan checkpoints

QR or NFC scans record point, time and proof. Comments and photos can support exceptions.

5 Review and report

Managers can see completed, missed, not started, not scanned yet, order incorrect, fast and slow patrols in clear reports.

Designed for real security operations

Route points, mobile scans, GPS/time proof, order checks, timing variance, reporting, and a live ops room dashboard all work together.



QR / NFC



GPS



Timing



Exceptions



Reports



Ops room

Patrol control and exception reporting

Security Routes is built around the way guarding teams actually work. Some routes follow a strict sequence, some run overnight, and managers need clear proof of what happened.



Plan by route

Build patrol routes around sites, checkpoints, expected order and the required number of scans.



Monitor timing

Track start time, end time, duration, expected gaps and whether a patrol is fast, slow or on target.



Check proof

Use scans, timestamps and route history to support proof that a patrol point was reached.

Exception flags that help managers act quickly

Ontouch can highlight route issues before they disappear into manual paperwork. The report view can show missed patrols, points not scanned yet, wrong order and timing concerns.

Not started

Not scanned yet

Missed

Order incorrect

Very fast

Very slow



Due now

4

routes due in the next hour



Completed

18

patrols completed today



Exceptions

3

items needing attention



Live ops room

Available

real-time dashboard visibility

What clients gain

Security Routes gives clients and managers confidence that patrols are being completed correctly and that proof is visible, recorded and easy to report on.

● Live ops room dashboard

See route status, scans completed, missed points and open exceptions while patrols are active.

● Proof of patrol

QR/NFC scans, timestamps, GPS context and route history support completed patrols.

● Better accountability

Each route, site, guard, scan point and patrol window is recorded against the correct operation.

● Exception reporting

Missed patrols, wrong order, very fast and very slow activity can be reviewed quickly.

● Client-ready reports

Share route history and completed patrol proof without searching through paper occurrence books.

● Stronger compliance

Support guarding standards, SLA requirements and operational reviews with consistent records.

Ideal for

Security companies, residential estates, business parks, retail centres, warehouses, logistics sites, schools and hospitals.

Security

Estates

Retail

Warehouses

Schools

Hospitals

Ontouch Security Routes - plan it, patrol it, prove it.

Visit myontouch.com to learn more about Ontouch workforce and site operations modules.