



Ontouch

Facility Services

Track routine service checks across pest control, hygiene, and cleaning.

Ontouch Facility Services helps teams manage recurring site services with clear schedules, guided checkpoints, proof of work, and easy reporting.

Selected points can also be made available for public or client scanning, allowing people to scan certain points and instantly view service history.



Pest Control

Monitor rat boxes, fly traps, bait stations, and service points.



Hygiene

Manage sani bins, washroom services, hygiene points, and consumable checks.



Cleaning

Record room, office, kitchen, and facility cleaning activities.



If it's not tracked, it didn't happen.

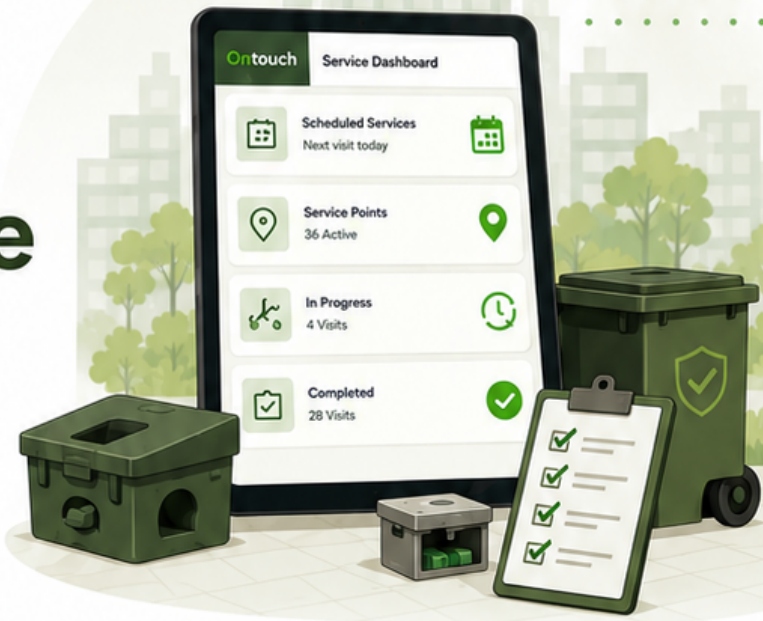


Ontouch gives clients visibility, accountability, accurate reporting, and optional public scan access to selected service points.



Everything you need to manage site services

From scheduled visits to proof of completion, Ontouch keeps every service activity organised and visible.



Scheduled Services

Plan recurring checks by site, service type, frequency, and team with automated reminders and due dates.



Service Points

Set up points such as rat boxes, fly traps, washrooms, sani bins, rooms, or office areas.



Guided Questions

Attach service questions or checklists to each point for consistent data capture.



Proof of Work

Capture photos, comments, results, and completion records for every service visit.



Public Scan Access

Selected public- or client-facing points can be scanned so people can view recent service history.



Reporting

Review service history by site, route, point, team member, or date range with clear, exportable reports.



Clear schedules. Consistent checks. Accurate records.

Ideal for



Pest Control

- Rat boxes
- Fly traps
- Bait stations



Hygiene Services

- Sani bins
- Washrooms
- Consumables



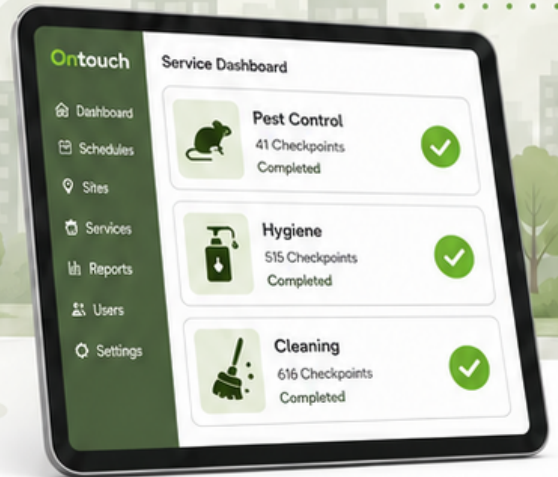
Cleaning Services

- Rooms
- Offices
- Kitchens



How Facility Services works

A simple process from setup to service completion and reporting.



What gets captured?



Date and time



Site and service type



Checked points



Answers and comments



Completion status



Service history



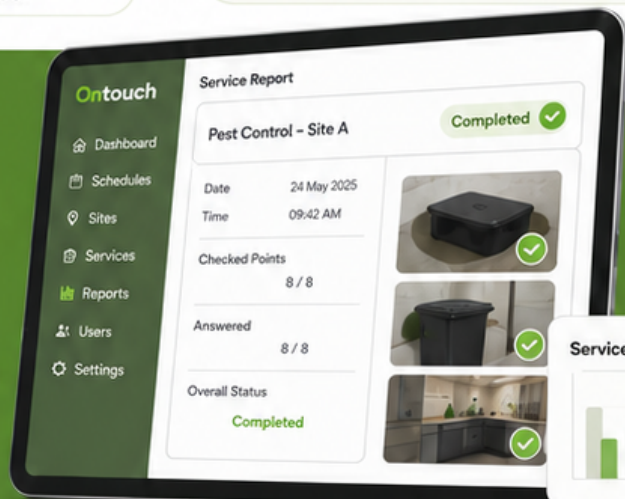
Public scan access

Selected points can be made public for clients or the public to scan and view service history.



Built for accountability

Ontouch ensures every service is delivered, recorded, and verifiable. Real-time visibility gives managers and clients the confidence that work was completed properly and on time.





Why clients choose Ontouch Facility Services

A practical way to improve visibility, consistency, and service accountability.



1. Better Accountability

Know what was serviced, when it was done, and what was recorded.



2. Consistent Service Delivery

Standardised points and questions help teams follow the same process every time.



3. Cleaner Reporting

All service records are available for internal review and client reporting.



4. Improved Site Standards

Support better hygiene, pest control, and cleaning oversight across your locations.



5. Easy to Scale

Use the same approach across multiple sites and service categories.



6. Transparent Service History

Selected points can be scanned by the public or clients to view service history instantly.



“Ontouch gives us the visibility we need and the proof our clients value.”

— Facilities Manager



Bring your service operations together

From pest control and hygiene services to room and office cleaning, Ontouch Facility Services gives your team one clear way to manage recurring service work.



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